



Privacy Policy for VermiVillage

Vermivillage (Pty) Ltd
N6 MOW Farm
Bloemfontein
vermivillage@gmail.com

Welcome to VermiVillage! Your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.vermivillage.co.za. Please read this policy carefully. By using our Site, you agree to the terms of this Privacy Policy.

1. Information We Collect

We collect personal and non-personal information to provide and improve our services.

a. Personal Information

- **Contact Information:** Name, email address, phone number, and any information you submit through our forms.
- **Account Information:** If applicable, login details and profile information.
- **Communication Records:** Emails, chats, or other interactions with us.

b. Non-Personal Information

- **Usage Data:** Browser type, operating system, IP address, access times, and pages viewed.
- **Cookies and Tracking Data:** Information about how you interact with our Site (see Section 5 on Cookies).

2. How We Use Your Information

We use the collected information to:

- Provide, operate, and improve our services.
- Communicate with you, including responding to inquiries.
- Send updates, newsletters, or promotional materials (only with your consent).
- Monitor and analyze usage trends to enhance user experience.
- Protect against fraudulent activities and security risks.

3. How We Share Your Information

Business Advisory board: Mbali Nyokwo - Business Coach, Founder & CEO at Green Terrace. Gerhard Greyling - Business Mentor, Founder & Owner at Agrihallo. Masabata Sebusi - Business Mentor, Founder at AgriVuno. Mokgosi Legae - Business Advisor, SEDA. Executive board: Taelo Matlala - Co-Founder & COO. Masego More - CoFounder & CEO. Mahadi Bhotile – Sales and Marketing Officer.

We do not sell or rent your personal information. However, we may share your information:

- **Service Providers:** With trusted third-party providers who assist in operating our Site or services (e.g., hosting, email delivery).
- **Legal Compliance:** If required to comply with legal obligations or protect our rights.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets.

4. Data Retention

We retain your personal information only as long as necessary for the purposes outlined in this Privacy Policy or to comply with legal obligations.

5. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance user experience and analyze Site performance.

- **Cookies:** Small files stored on your device to remember preferences.
- **Analytics Tools:** We may use tools like Google Analytics to understand user behavior.

You can control or disable cookies through your browser settings.

6. Your Privacy Rights

Depending on your location, you may have rights regarding your personal data, such as:

- Accessing or updating your personal information.
- Requesting deletion of your data.
- Opting out of marketing communications.

To exercise your rights, please contact us using the information below.

7. Security of Your Information

We implement reasonable security measures to protect your information. However, no method of transmission over the Internet is 100% secure.

8. Third-Party Links

Our Site may contain links to third-party websites. We are not responsible for their privacy practices or content. Please review their policies before submitting any personal information.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be effective upon posting. Please check this page periodically for changes.

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10. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us at:

VermiVillage

N6

Meals On Wheels

Bloemfontein, 9301

South Africa

Email: vermivillage@gmail.com

Phone: +27 83 688 9619

Website: <https://www.vermivillage.co.za>

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